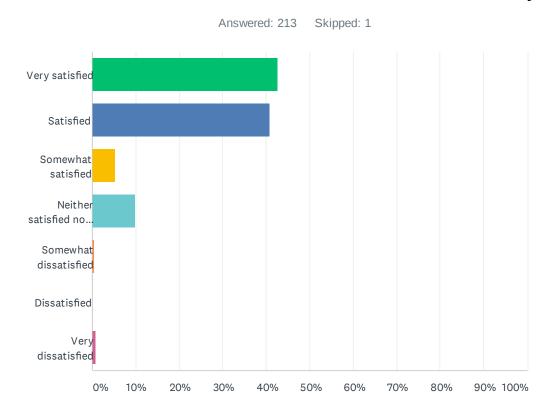
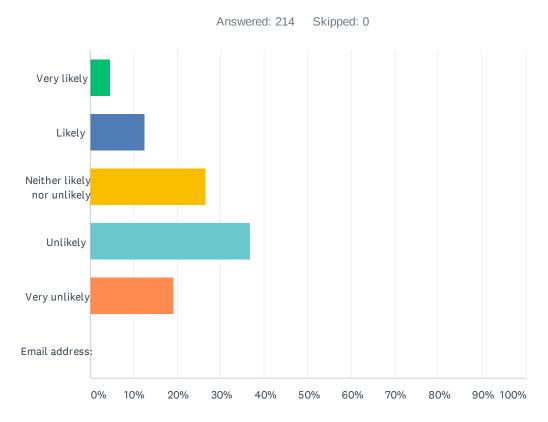
#### Q1 Overall, how satisfied have you been, generally speaking, with the CBLCA and the activities it has run over the last several years?



ANSWER CHOICES	RESPONSES	
Very satisfied	42.72%	91
Satisfied	40.85%	87
Somewhat satisfied	5.16%	11
Neither satisfied nor dissatisfied	9.86%	21
Somewhat dissatisfied	0.47%	1
Dissatisfied	0.00%	0
Very dissatisfied	0.94%	2
TOTAL	2	213

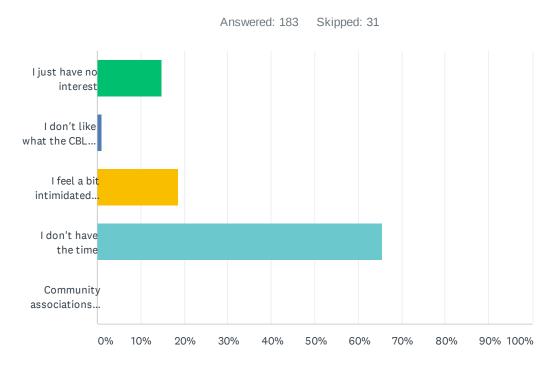
## Q2 In the coming year, how likely are you to volunteer to be part of the community association executive, to join a committee, and/or to help plan or run a community event?



ANSWER CHOICES	RESPONSES	
Very likely	4.67%	10
Likely	12.62%	27
Neither likely nor unlikely	26.64%	57
Unlikely	36.92%	79
Very unlikely	19.16%	41
Email address:	0.00%	0
TOTAL	2	214

#	EMAIL ADDRESS:	DATE
	There are no responses.	

#### Q4 What is the main reason you don't get involved with the CBLCA (on the executive or as a volunteer)?



ANSWER CHOICES	RESPONSES	
I just have no interest	14.75%	27
I don't like what the CBLCA has done in the past	1.09%	2
I feel a bit intimidated (not sure how I could help)	18.58%	34
I don't have the time	65.57%	120
Community associations are a waste of time	0.00%	0
TOTAL		183

# Q5 The CBLCA is always looking for suggestions on how to better serve the community. Please share your feedback on what the CBLCA can do to be more relevant to you. (Also happy to hear your ideas on how to make the community even better.)

Answered: 60 Skipped: 154

#	RESPONSES	DATE
1	French conversation group - online? Outdoor meet ups or activities for adults and kids.	4/16/2021 9:27 AM
2	I would love to help	4/16/2021 6:43 AM
3	Community activities, that bring people of all ages together such as bike parades, park Vball, t-ball, card games in the park, something like the Highland games. If there are funds or municipal funds to put toward fixing up activities in our parks for children who are past the play structure age. More picnic tables or benches in shaded area in the parks. we have a mixed neighbour hood of families, retired folks and seniors. Is there a way we can encourage seniors who are isolated to feel included?	4/15/2021 8:57 PM
4	Would like to see exercise stations for adults in Lakeview and Maki Parks. High bars, benches for high stepping etc.	4/15/2021 7:50 PM
5	You do a great job	4/15/2021 7:01 PM
6	Take the opportunity to collect feedback from a variety of sources, including finding ways to hear from the non-vocal majority. At times, I get the sense that CBLCA, and the community facebook page, is dominated by vocal opinions. I do feel that this has gotten significantly better in recent years, but still need to hear from "others"	4/15/2021 9:06 AM
7	1) Curated database of house models, plans, photos. 2) In newsletter: Renovation profile. "Ex: this is the bathroom Reno we did in the Alpine"	4/14/2021 10:08 PM
8	I like what the CBLCA does for families and newcomers to the neighbourhood; However, I get frustrated whenever it gets all upset every time a City or Provincial plan comes anywhere near us. Our neighbourhood forms a strategic bottleneck for any westward plans the city may have, and sometimes we have to put up with a little pain for the greater good. There is a difference between informing the community and complaining about everything. I believe it is the association's role to do he former, but it seems to always favour the latter.	4/13/2021 2:31 PM
9	THe CBLCA is extraordinary. I served as President for 3 years in the mid 1990's and the CBLCA has expanded it's services and communications exponentially since that date. I think your relevance to the community has now become indispensable	4/12/2021 1:43 PM
10	Maybe I'm missing something but ramping up social media?	4/11/2021 5:18 PM
11	Love community events. It would be fun to see a CBLCA garage sale (kind of like the Great Glebe Garage Sale)	4/11/2021 10:28 AM
12	Once pandemic is over, I may have ideas. Thanks for asking.	4/10/2021 9:17 PM
13	I am now getting much older, though I have been active with the CBLCA, especially during the Ruth Tremblay years. Crystal Beach Drive is being shaken to pieces by the buses. This happened before and 20 years ago or so the road was re-surfaced, inadequately. The current Ward Counselor is the wife of the previous Ward Counselor at the earlier time. He was not helpful, so I am expecting more of the same.	4/9/2021 7:15 PM
14	More regular updates and links to new and old news. Also a hardcopy poster at Maki House entrance showing sources for information for those who are not e-connected.	4/9/2021 11:23 AM
15	Maintain a balance of needs and concerns for the retired residents as well as the younger families in our great community.	4/9/2021 8:18 AM

find committed volunteers. Keep asking folk to help out.

	find committed volunteers. Keep asking folk to help out.	
41	For question 4 I would have liked to have seen as a possible response: "I served on the executive and/or as an activity volunteer when my children were little and involved in community activities, and again when they had moved out but the community association was in dire need of volunteers. I feel the current association executive is healthy and committed and much younger than I and doing wonderful things and that is why I "bowed out".	4/7/2021 8:19 PM
42	I have appreciated the info sessions (e.g. LRT, Wildlife Centre, ticks, etc.) engagement opportunities and social events. Looking forward to when they can resume. Great community - hard to think of what more can be done without burning out the volunteers.	4/7/2021 8:15 PM
43	I think you're doing a great job on reaching out to the different age groups in our community. I'd love to see a little more for our teens. We've tried to run ultimate and girls fitness for them. If there was some miracle of getting the city to agree to a basketball court on the CB side for them to be active that would be amazing!	4/7/2021 8:14 PM
44	Since the last public AGM there have been no meetings, I'm talking about the 5+ months before the pandemic	4/7/2021 8:13 PM
45	I think the CBLA is doing a greet job for the community and with COVID-19 it has been very difficult this year for everyone	4/7/2021 8:02 PM
46	I would love to help but my health condition won't allow me to. (Nowhere to mention in above questions.) Promote teen's summer ventures etc willing to assist seniors with lawn and or garden care.	4/7/2021 7:59 PM
47	I am very impressed with the level of engagement with the CBLCA!	4/7/2021 7:51 PM
48	Next year you may want to recognize the chronically unwell as a reason for #4. This year may indeed be too soon for many Long Covids or PVSs to admit even to themselves that they are not reliable through illness.	4/7/2021 7:43 PM
49	maybe reach out more to neighbouring communities for common interests (Bells Corners, Britannia, Bayshore, etc.)?	4/7/2021 7:34 PM
50	Question #4 assumes we haven't volunteered with CBCLA. I have in the past, and the main reason I quit the committee I was on was due to difficult committee members. It's a hard thing to fix!	4/7/2021 7:28 PM
51	More stores. Pharmacy, bakery, laundry service.	4/7/2021 7:23 PM
52	N/c	4/7/2021 7:20 PM
53	Not everyone in the neighbourhood is a senior or family with kids.	4/7/2021 7:09 PM
54	Long time resident here and have volunteered for several projects over the years but now being older I feel the younger folks can contribute much more. Have always felt our association has worked hard to reach out and plan activities. and support the community.	4/7/2021 6:43 PM
55	Advocate for slower speeds on Cookstown Have contests for best Christmas lights, best gardening, fall fair, who grew the biggest pumpkin, a farmers market	4/7/2021 6:42 PM
56	To have a dog park/off leash area would be nice. Too many dogs are off leash in the A.Haydon/D.Bell park and at the Abbot area.	4/7/2021 6:40 PM
57	As a senior, programs for seniors	4/7/2021 6:27 PM
58	We are seniors so more cards, etc, maybe bus trips to some areas	4/7/2021 6:20 PM
59	I think you're doing a great job especially around transit and construction issues. The newsletters are helpful and I'm so appreciative of all your efforts	4/7/2021 6:13 PM
60	XXXX	3/28/2021 8:56 PM

#### Q6 Has the COVID pandemic changed your expectations of what your community association can or should provide? If yes, how so?

Answered: 85 Skipped: 129

#	RESPONSES	DATE
1	Newsletters in paper for the homeowners not on CBLCA's email list, More regular communication and homeowner consultation electronically. ie Zoom? Why was this not used?	4/17/2021 10:27 AM
2	Yes - more online or outdoor options	4/16/2021 9:27 AM
3	Yes, I would expect drastically reduced engagement. Not to mention all the active members rightly prioritizing their own health and that of their families, homeschooling kids etc.	4/15/2021 9:24 PM
4	No, challenging year for all of us	4/15/2021 8:57 PM
5	Yes. I want it to follow social distancing rules	4/15/2021 8:52 PM
6	No	4/15/2021 7:50 PM
7	No	4/15/2021 7:12 PM
8	no	4/15/2021 7:01 PM
9	Crystal Beach Lakeview has always been about community members helping community members, and I think that this has been even stronger during the pandemic, although perhaps on a smaller, closer knit scale - Perhaps more emphasis on ways to get help to the folks that need it, especially those that are shy to ask. A dedicated email within CBLCA could be used for someone who needs help but doesn't want to broadcast it - when they send an email to that dedicated CBLCA email, then CBLCA can connect them with someone in the community who can discretely reach out to help them. This could be as simple as going to pick up their groceries, or helping the deal with critical illness maybe short term food shortage or a desperate need from a brief break from the kids. Our community has so much to offer, but often the connection is not made with those that could really use a helping hand.	4/15/2021 9:06 AM
10	no	4/13/2021 2:31 PM
11	NO. The relevance of CBLCA has only increased as community members cocoon under the pandemic regulations.	4/12/2021 1:43 PM
12	Expectation? No! It's been a tough year! But it would be good if we could ramp up positivity! I don't think I am aware of what happens in the community but doing challenges like a fitness challenge / meditation lessons would be very beneficial right now	4/11/2021 5:18 PM
13	no	4/11/2021 10:37 AM
14	No	4/11/2021 10:28 AM
15	No	4/10/2021 9:17 PM
16	No	4/10/2021 8:38 PM
17	Focus on local activities and services.	4/10/2021 8:28 PM
18	No	4/10/2021 7:35 PM
19	Good job.	4/9/2021 7:15 PM
20	Generally not, perhaps setup some way of connecting those needing assistance with those who offer to help.	4/9/2021 11:23 AM
21	No	4/9/2021 8:18 AM
22	Yes. The pandemic and local restrictions/lockdowns have forced everyone to use virtual experiences to participate in CBLCA events. I am more willing to participate at in person	4/9/2021 8:18 AM

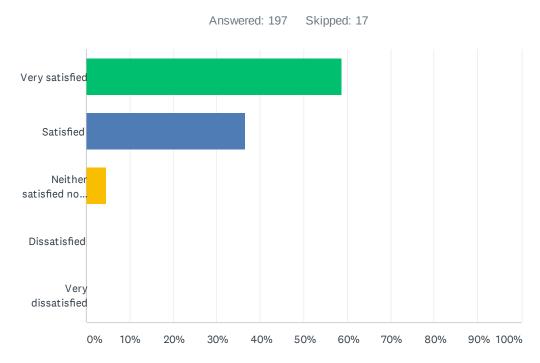
events. Keep up the good work and efforts to maintain our sanity and prepare us for our future needs while working with the City of Ottawa and community partners.

	needs while working with the City of Ottawa and Community partners.	
23	No	4/8/2021 10:06 PM
24	No	4/8/2021 10:04 PM
25	No	4/8/2021 8:25 PM
26	I think we've done pretty well, all things considered, with Zoom CBLCA mtg. distancing social activities, and so on. I think the exec. is to be congratulated.	4/8/2021 8:16 PM
27	NO	4/8/2021 7:24 PM
28	Yes, being able to shift activities to socially distant, safe activities is important. I think you've done a wonderful job pivoting.	4/8/2021 5:34 PM
29	I think we should now be considering using the cash in lieu money we received from the schoolyard development and putting that money into beautifying/upgrading our parks. I know my kids would love a splash pad, or some exercise stations, or even pave the path that runs behind the new development!	4/8/2021 4:22 PM
30	Yes, I expect less because you cannot organize gatherings.	4/8/2021 4:09 PM
31	No	4/8/2021 4:01 PM
32	no	4/8/2021 3:29 PM
33	I'm new to the area in the past year. I would like to involved but I think community event opportunities have been (understandably) restricted in the past year. I thought the virtual winter carnival was really well-done.	4/8/2021 3:18 PM
34	No	4/8/2021 3:10 PM
35	No changes in expectations. All good!	4/8/2021 2:10 PM
36	It would be good to find a way to organize safe outdoor activities for all ages when we are in orange and red zones (obviously cancelling if we go grey or full lockdown).	4/8/2021 1:53 PM
37	No	4/8/2021 1:32 PM
38	Just the obvious in that COVID restrictions have affected programs.	4/8/2021 12:45 PM
39	Maybe giving hints to people where can get help to overcome this time? I know you cannot do yourself, because because of OPH restriction, because of time, etc But if there hints, it may be useful. For example, because of the pandemic, seniors cannot go out. We wish to be able to talk and see friends and relatives from away. I think of using Zoom. I bought a webcam. It is supposedly easy to set up, but I cannot manage making it work. I don't know where to ask. I know everybody is very stressful because of this pandemic. You people need money to feed your children. Many people lost jobs. Some lost relatives (I hate to use the word "death"). Many people struggle with caring for kids at home and doing to front-line jobs at the same time. So, I am happy with ourselves. Very happy, in fact. I am writing these lines just to stimulate your thought, upon reading your question.	4/8/2021 12:16 PM
40	No	4/8/2021 11:19 AM
41	No	4/8/2021 10:31 AM
42	Not really, although it's good to now how different things may affect us locally from decisions taken nationally or by the province.	4/8/2021 10:04 AM
43	No.	4/8/2021 7:48 AM
44	No.	4/8/2021 7:33 AM
45	no. In the fullness of time we will be able to return to events and congregate settings - not now but one day.	4/8/2021 5:57 AM
10	See above comment. Believe notices of problems and how to prevent them would be prudent.	4/8/2021 5:35 AM
46	·	

48         The CBLCA does excellent work.         4/7/2021 9:59 PM           49         No         4/7/2021 9:52 PM           50         Yes, understand that association can't plan large social events.         4/7/2021 9:22 PM           51         not really, just waiting out the pandemic until we get back to normal         4/7/2021 9:22 PM           52         No         4/7/2021 9:19 PM           53         Ves. I feel like the CBLCA needs to respect that gathering are difficult and ill advised. I         4/7/2021 9:12 PM           54         lack of face to face gatherings         4/7/2021 8:19 PM           55         2 res. Some of you on the Exec or committees may have personal circumstances to deal with and many have to step back from CBLCA work.         4/7/2021 8:19 PM           56         No         4/7/2021 8:19 PM           57         No         4/7/2021 8:19 PM           58         Perhaps it has highlighted the opportunity to get more engagement from people who would strict the strict of the strict o	С	BLCA Community Survey	SurveyMonkey
50         Yes, understand that association can't plan large social events.         4/7/2021 9:24 PM           51         not really, just waiting out the pandemic until we get back to normal         4/7/2021 9:24 PM           52         No         4/7/2021 9:16 PM           53         Yes. I feel like the CBLCA needs to respect that gathering are difficult and ill advised. I appreciate that the association isn't trying to push things at the moment.         4/7/2021 8:29 PM           54         lack of face to face gatherings         4/7/2021 8:39 PM           55         Yes. Some of you on the Exec or committees may have personal circumstances to deal with any and may have to step back from CBLCA work.         4/7/2021 8:19 PM           56         No         4/7/2021 8:19 PM           57         No         4/7/2021 8:19 PM           58         Perhaps it has highlighted the opportunity to get more engagement from people who would otherwise not wish to attend live meetings and events - via zoom meetings, newsletters, flyers, social media, etc.         4/7/2021 8:15 PM           59         Not at all         4/7/2021 8:15 PM           60         No I think you're awesome for still running virtual events for the community despite Covidl         4/7/2021 8:13 PM           61         Since the pandemic everything has come to a grinding halt. I read the morthly news letter but there's no cortent in it.         4/7/2021 8:13 PM           62         Not really	48	The CBLCA does excellent work.	4/7/2021 9:56 PM
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52       No       47/2021 9:16 PM         53       Yes. I feel like the CBLCA needs to respect that gathering are difficult and ill advised. I appreciate that the association isn't trying to push things at the moment.       47/2021 9:12 PM         54       lack of face to face gatherings       47/2021 8:30 PM         55       Yes. Some of you on the Exec or committees may have personal circumstances to deal with and may have to step back from CBLCA work.       47/2021 8:19 PM         56       No       47/2021 8:19 PM         57       No       47/2021 8:16 PM         58       Perhaps it has highlighted the opportunity to get more engagement from people who would otherwise not wish to attend live meetings and events - via zoom meetings, newsletters, flyingers, social media, etc.       47/2021 8:15 PM         69       Not at all       47/2021 8:15 PM         60       No I think you're awesome for still running virtual events for the community despite Covid!       47/2021 8:15 PM         61       Since the pandemic everything has come to a grinding halt. I read the monthly news letter but there's no content in it.       47/2021 8:12 PM         62       No really       47/2021 8:12 PM         63       Very much so. Covid doesn't allow for many community activities such as block parties, high but yet yet yet yet and control in it.       47/2021 7:32 PM         64       Nope you are doing fine.       47/2021 7:32 PM         65	50	Yes, understand that association can't plan large social events.	4/7/2021 9:52 PM
53         Yes. I feel like the CBLCA needs to respect that gathering are difficult and ill advised. I appreciate that the association isn't trying to push things at the moment.         4/7/2021 9:12 PM           54         lack of face to face gatherings         4/7/2021 8:30 PM           55         Yes. Some of you on the Exec or committees may have personal circumstances to deal with and may have to step back from CBLCA work.         4/7/2021 8:19 PM           56         No         4/7/2021 8:19 PM           57         No         4/7/2021 8:15 PM           58         Perhaps it has highlighted the opportunity to get more engagement from people who would otherwise not wish to attend five meetings and events - via zoom meetings, newsletters, types, social media, etc.         4/7/2021 8:15 PM           69         Not at all         4/7/2021 8:15 PM           60         No I think you're awesome for still running virtual events for the community despite Covid!         4/7/2021 8:15 PM           61         Since the pandemic everything has come to a grinding halt. I read the monthly news letter but why to go!         4/7/2021 8:13 PM           62         Not really         4/7/2021 8:13 PM           63         Very much so. Covid doesn't allow for many community activities such as block parties, hockey games, pool activities etc. The association is doing a fine job. Thank you.         4/7/2021 7:32 PM           64         Nope you are doing fine.         4/7/2021 7:32 PM	51	not really, just waiting out the pandemic until we get back to normal	4/7/2021 9:24 PM
appreciate that the association isn't trying to push things at the moment.  4/7/2018:30 PM  Alck of face to face gatherings Alf/2018:30 PM  Al	52	No	4/7/2021 9:16 PM
55         Yes. Some of you on the Exec or committees may have personal circumstances to deal with and may have to step back from CBLCA work.         4/7/2021 8:13 PM           56         No         4/7/2021 8:19 PM           57         No         4/7/2021 8:16 PM           58         Perhaps it has highlighted the opportunity to get more engagement from people who would otherwise not wish to attend live meetings and events - via zoom meetings, newsletters, flyings, social media, etc.         4/7/2021 8:15 PM           59         Not at all         4/7/2021 8:15 PM           60         No I think you're awesome for still running virtual events for the community despite Covid!         4/7/2021 8:13 PM           61         Since the pandemic everything has come to a grinding halt. I read the monthly news letter but withere's no content in it.         4/7/2021 8:13 PM           62         Not really         4/7/2021 8:02 PM           63         Very much so. Covid doesn't allow for many community activities such as block parties, hockey games, pool activities etc. The association is doing a fine job. Thank you.         4/7/2021 7:43 PM           64         Nope you are doing fine.         4/7/2021 6:43 PM           65         I think it's even more important now to strengthen social ties within the community in engithousy support         4/7/2021 7:29 PM           66         No         4/7/2021 7:29 PM           67         No really, I understand that most stuff is	53		4/7/2021 9:12 PM
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57         No         4/7/2021 8:16 PM           58         Perhaps it has highlighted the opportunity to get more engagement from people who would otherwise not wish to attend live meetings and events - via zoom meetings, newsletters, givers, social media, etc.         4/7/2021 8:15 PM           59         Not at all         4/7/2021 8:15 PM           60         No I think you're awesome for still running virtual events for the community despite Covid! Way to gol         4/7/2021 8:13 PM           61         Since the pandemic everything has come to a grinding halt. I read the monthly news letter but there's no content in it.         4/7/2021 8:02 PM           62         Not really         4/7/2021 8:02 PM           63         Ney much so. Covid doesn't allow for many community activities such as block parties, hookey games, pool activities etc. The association is doing a fine job. Thank you.         4/7/2021 7:39 PM           64         Nope you are doing fine.         4/7/2021 7:32 PM           65         I think it's even more important now to strengthen social ties within the community ie engly for now.         4/7/2021 7:32 PM           67         No treally, I understand that most stuff is not allowed by the province and city to be going on right now.         4/7/2021 7:23 PM           68         Yes. People are naturally fearful of contact and I understand we must expect less.         4/7/2021 7:23 PM           69         No. Everyone is doing their best.         4/7/2021 6:30 PM	55		4/7/2021 8:23 PM
Perhaps it has highlighted the opportunity to get more engagement from people who would otherwise not wish to attend live meetings and events - via zoom meetings, newsletters, flyers, social media, etc.  Not at all 47/2021 8:15 PM 47/2021	56	No	4/7/2021 8:19 PM
shewise not wish to attend live meetings and events - via zoom meetings, newsletters, flyers, social media, etc.  No I at all  No I think you're awesome for still running virtual events for the community despite Covid! Way to go!  Since the pandemic everything has come to a grinding halt. I read the monthly news letter but there's no content in it.  Not really  Very much so. Covid doesn't allow for many community activities such as block parties, hockey games, pool activities etc. The association is doing a fine job. Thank you.  I think it's even more important now to strengthen social ties within the community in enjethbourly support  No No  No No  No really, I understand that most stuff is not allowed by the province and city to be going on right now.  Yes, People are naturally fearful of contact and I understand we must expect less.  Very and completely understand it's difficult/impossible to run any regular events now  No Yes and completely understand it's difficulti/impossible to run any regular events now  a great idea.  No  No  CBLCA, in normal times, runs Maki House activities. Maki being closed is a downer.  No  No  Just difficult to meet for now.  No  No  Just difficult to meet for now.  No  I have lower expectations. Gatherings not recommended	57	No	4/7/2021 8:16 PM
No I think you're awesome for still running virtual events for the community despite Covid!  No I think you're awesome for still running virtual events for the community despite Covid!  Since the pandemic everything has come to a grinding halt. I read the monthly news letter but there's no content in it.  Not really  Very much so. Covid doesn't allow for many community activities such as block parties, hockey games, pool activities etc. The association is doing a fine job. Thank you.  Nope you are doing fine.  Virizol 7:39 PM  I think it's even more important now to strengthen social ties within the community ie neighbourly support  Not really, I understand that most stuff is not allowed by the province and city to be going on right now.  Not really, I understand that most stuff is not allowed by the province and city to be going on right now.  No. Everyone is doing their best.  Ves. People are naturally fearful of contact and I understand we must expect less.  4/7/2021 7:28 PM  No. Everyone is doing their best.  Ves and completely understand it's difficult/impossible to run any regular events now  4/7/2021 7:16 PM  Of course it impacts community events! You did a virtual winter carnival, which I thought was a great idea.  No  CBLCA, in normal times, runs Maki House activities. Maki being closed is a downer.  4/7/201 6:39 PM  No  No  Of Course it impacts community events! Naki being closed is a downer.  4/7/201 6:39 PM  No  No  4/7/201 6:33 PM  No  No  A/7/201 6:33 PM  No  No  A/7/201 6:33 PM  No  I have lower expectations. Gatherings not recommended	58	otherwise not wish to attend live meetings and events - via zoom meetings, newsletters,	4/7/2021 8:15 PM
Since the pandemic everything has come to a grinding halt. I read the monthly news letter but there's no content in it.  Not really 4/7/2021 8:02 PM  Very much so. Covid doesn't allow for many community activities such as block parties, hockey games, pool activities etc. The association is doing a fine job. Thank you.  I think it's even more important now to strengthen social ties within the community ie neighbourly support  Not really, I understand that most stuff is not allowed by the province and city to be going on right now.  Not Everyone is doing their best.  Yes and completely understand it's difficult/impossible to run any regular events now 4/7/2021 7:16 PM  Yes and completely understand it's difficult/impossible to run any regular events now 4/7/2021 6:43 PM  And CBLCA, in normal times, runs Maki House activities. Maki being closed is a downer.  No. Just difficult to meet for now.  Have lower expectations. Gatherings not recommended	59	Not at all	4/7/2021 8:15 PM
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hockey games, pool activities etc. The association is doing a fine job. Thank you.  Nope you are doing fine.  I think it's even more important now to strengthen social ties within the community ie neighbourly support  No No No Not really, I understand that most stuff is not allowed by the province and city to be going on right now.  No See People are naturally fearful of contact and I understand we must expect less.  Yes. People are naturally fearful of contact and I understand we must expect less.  No Severyone is doing their best.  Yes and completely understand it's difficult/impossible to run any regular events now  Yes and completely understand it's difficult/impossible to run any regular events now  Yof course it impacts community events! You did a virtual winter carnival, which I thought was a great idea.  No No CBLCA, in normal times, runs Maki House activities. Maki being closed is a downer.  You call fict in the community of the province and city to be going on right may be difficult to meet for now.  No No Just difficult to meet for now.  A/7/2021 6:38 PM  No I have lower expectations. Gatherings not recommended  A/7/2021 6:27 PM	62	Not really	4/7/2021 8:02 PM
1 think it's even more important now to strengthen social ties within the community ie neighbourly support  No Not really, I understand that most stuff is not allowed by the province and city to be going on right now.  No Everyone is doing their best.  No Everyone is doing their best.  Yes and completely understand it's difficult/impossible to run any regular events now  Ves and completely understand it's difficult/impossible to run any regular events now  Ves and great idea.  No  No Everyone is impacts community events! You did a virtual winter carnival, which I thought was a great idea.  No  No  CBLCA, in normal times, runs Maki House activities. Maki being closed is a downer.  Ves No  No. Just difficult to meet for now.  Ves difficult to meet for now.  Ves difficult to meet for now.  Ves and completely understand it's difficult.  Ves and completely understand it's difficult winter carnival, which I thought was a d'7/2021 6:50 PM  Ves and completely understand it's difficult.  Ves and completely understand we must expect less.  4/7/2021 6:50 PM  Ves and completely understand it's difficult.  Ves and completely understand it's difficult.  Ves and completely understand it is difficult.  Ves and completely understand i	63		4/7/2021 7:59 PM
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Yes and completely understand it's difficult/impossible to run any regular events now  4/7/2021 7:16 PM  Of course it impacts community events! You did a virtual winter carnival, which I thought was a great idea.  No  No  4/7/2021 6:43 PM  A/7/2021 6:43 PM  CBLCA, in normal times, runs Maki House activities. Maki being closed is a downer.  A/7/2021 6:39 PM  No  No  4/7/2021 6:38 PM  No. Just difficult to meet for now.  A/7/2021 6:36 PM  I have lower expectations. Gatherings not recommended  A/7/2021 6:27 PM	68	Yes. People are naturally fearful of contact and I understand we must expect less.	4/7/2021 7:23 PM
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a great idea.         72       No       4/7/2021 6:43 PM         73       No       4/7/2021 6:43 PM         74       CBLCA, in normal times, runs Maki House activities. Maki being closed is a downer.       4/7/2021 6:39 PM         75       No       4/7/2021 6:38 PM         76       No. Just difficult to meet for now.       4/7/2021 6:36 PM         77       No       4/7/2021 6:33 PM         78       I have lower expectations. Gatherings not recommended       4/7/2021 6:27 PM	70	Yes and completely understand it's difficult/impossible to run any regular events now	4/7/2021 7:16 PM
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76       No. Just difficult to meet for now.       4/7/2021 6:36 PM         77       No       4/7/2021 6:33 PM         78       I have lower expectations. Gatherings not recommended       4/7/2021 6:27 PM	74	CBLCA, in normal times, runs Maki House activities. Maki being closed is a downer.	4/7/2021 6:39 PM
77 No 4/7/2021 6:33 PM 78 I have lower expectations. Gatherings not recommended 4/7/2021 6:27 PM	75	No	4/7/2021 6:38 PM
78 I have lower expectations. Gatherings not recommended 4/7/2021 6:27 PM	76	No. Just difficult to meet for now.	4/7/2021 6:36 PM
	77	No	4/7/2021 6:33 PM
79 Yes. I expect fewer activities and events, but an equal frequency of communication. 4/7/2021 6:23 PM	78	I have lower expectations. Gatherings not recommended	4/7/2021 6:27 PM
	79	Yes. I expect fewer activities and events, but an equal frequency of communication.	4/7/2021 6:23 PM

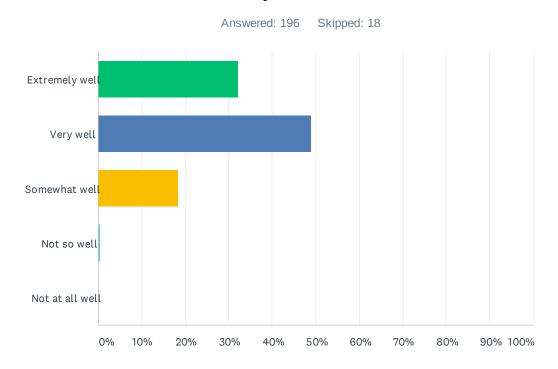
C	BLCA Community Survey	SurveyMonkey
80	Hard to get together	4/7/2021 6:20 PM
81	No	4/7/2021 6:18 PM
82	Yes! Obviously providing events is very challenging right now. I am glad that you are continuing to advocate for our community, but these are hard times and I'm sure you've all got a lot on your plates. As volunteers you need to balance your time with family and work as well.	4/7/2021 6:13 PM
83	No	4/7/2021 6:07 PM
84	No, good work	4/7/2021 10:46 AM
85	xxxx	3/28/2021 8:56 PM

## Q7 The e-newsletter is sent monthly, with e-mail bulletins on specific issues or events sent on an as-needed basis. Overall, how satisfied are you with this frequency?



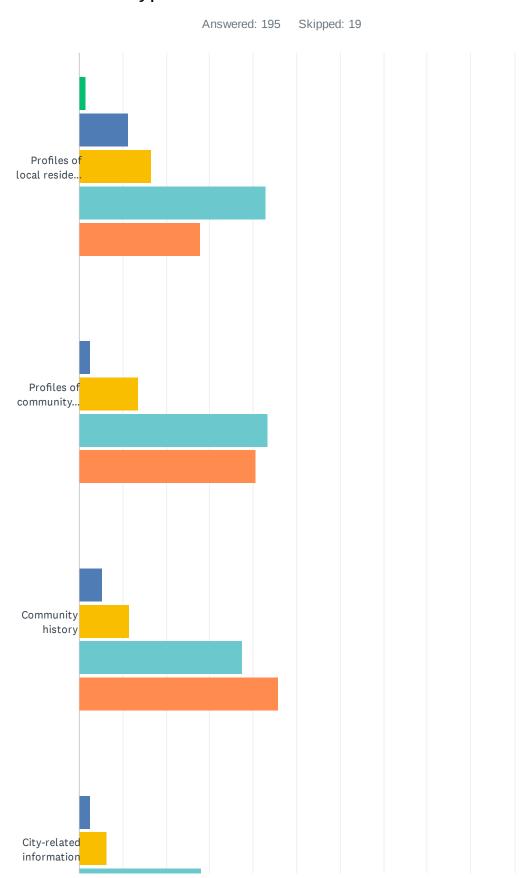
ANSWER CHOICES	RESPONSES	
Very satisfied	58.88% 116	
Satisfied	36.55% 72	
Neither satisfied nor dissatisfied	4.57% 9	
Dissatisfied	0.00%	
Very dissatisfied	0.00% 0	
TOTAL	197	

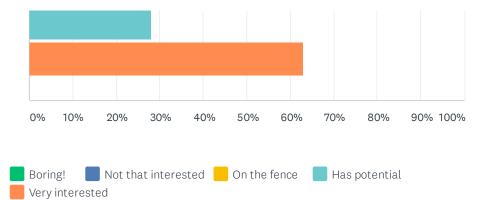
### Q8 How well does the CBLCA e-newsletter offer relevant information and meet your needs?



ANSWER CHOICES	RESPONSES	
Extremely well	32.14%	63
Very well	48.98%	96
Somewhat well	18.37%	36
Not so well	0.51%	1
Not at all well	0.00%	0
TOTAL		196

### Q9 On a scale of one to five, how interested are you to read the following types of e-newsletter articles?





	BORING!	NOT THAT INTERESTED	ON THE FENCE	HAS POTENTIAL	VERY INTERESTED	TOTAL	WEIGHTED AVERAGE
Profiles of local residents of note	1.55% 3	11.34% 22	16.49% 32	42.78% 83	27.84% 54	194	3.84
Profiles of community businesses	0.00%	2.60%	13.54% 26	43.23% 83	40.63% 78	192	4.22
Community history	0.00%	5.21% 10	11.46% 22	37.50% 72	45.83% 88	192	4.24
City-related information	0.00%	2.60% 5	6.25% 12	28.13% 54	63.02% 121	192	4.52

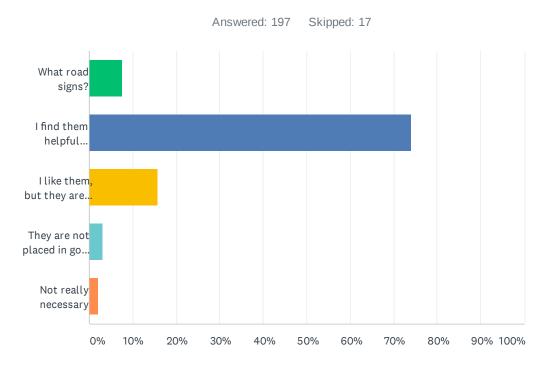
#	PLEASE SHARE OTHER STORY IDEAS. IF YOU ARE INTERESTED IN WRITING FOR THE E-NEWSLETTER, ENTER YOUR EMAIL ADDRESS.	DATE
1	More details / descriptions of upcoming community events. Our kids do not go to Lakeview, and we find that we miss the critical communication channel that the school has become.	4/15/2021 9:08 AM
2	Reno spotlight!	4/14/2021 10:09 PM
3	Community safety/neighbourhood watch update	4/14/2021 5:43 PM
4	volunteering in the community, social groups, events	4/8/2021 10:08 PM
5	garden tours? Renovation success stories?	4/8/2021 1:41 PM
6	I don't understand the first 2 questions	4/8/2021 12:18 PM
7	Angela.h@sympatico.ca	4/8/2021 11:21 AM
8	Tips from neighbours, Recipes, etc? Essentially community generated content.	4/8/2021 10:07 AM
9	Please resurrect the printed flyers so I can post it on my fridge because I don't read email, sorry	4/8/2021 6:48 AM
10	Articles on sustainability and wildlife in our area	4/8/2021 12:46 AM
11	It's amazing how some people are just leaving about nearby greenbelt trails. Perhaps highlighting different activities close to home (cycling paths, hiking, geocaching, paddling, sailing, open water swimming).	4/7/2021 11:26 PM
12	Feature "ordinary" residents in a Meet Community Members section each newsletter. A brief blurb about them and a photo would be great.	4/7/2021 9:55 PM
13	Keep us updated on upcoming events or issues.	4/7/2021 8:29 PM
14	events, activities and resources (even near but outside of CBL)	4/7/2021 8:26 PM
15	ottawaowl2@yahoo.ca	4/7/2021 7:36 PM
16	Member profiles	4/7/2021 7:03 PM
17	Ways to help our local community members	4/7/2021 6:49 PM

#### CBLCA Community Survey

18	Some of the ideas the Kitchissippi times uses! History of houses, people of lakeview etc.	4/7/2021 6:45 PM
19	Lots of posts about wildlife in our community on Facebook. Maybe a nature/wildlife section. I might be persuaded to write a piece once in awhile helenjdaniels@gmail.com	4/7/2021 6:15 PM

SurveyMonkey

#### Q10 We set up road signs at strategic locations to announce important events, meetings, and activities. How useful are they?



ANSWER CHOICES	RESPONSES	
What road signs?	7.61%	15
I find them helpful reminders	74.11%	146
I like them, but they are hard to read	15.74%	31
They are not placed in good locations	3.05%	6
Not really necessary	2.03%	4
Total Respondents: 197		

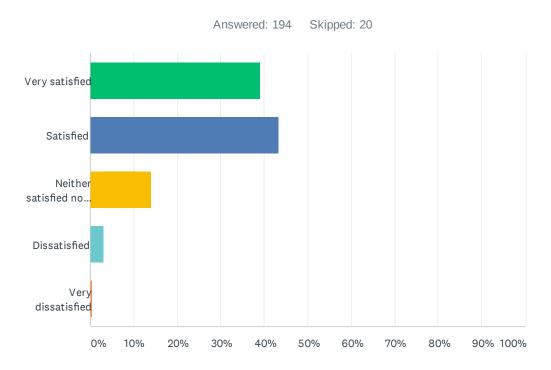
#### Q11 Do you have any other questions, ideas, or concerns about the enewsletter, the website, or other forms of communication?

Answered: 47 Skipped: 167

#	RESPONSES	DATE
1	Talk to residents in future community discussion meetings. For now during Covid, communicate electronically (emails/ Zoom/ etc) Communication must be two way. Residents must feel that they are being heard. The top down information without discussion with CBL residents is a huge blockage in communication and resident interest.	4/17/2021 10:38 AM
2	Wondering if there is a way for people who have limited access to technology and mobility issues to be able to hear what is happening in the community?	4/15/2021 8:57 PM
3	no	4/13/2021 2:33 PM
4	I would be careful about promoting local players. Some conditions would have to apply. In particular, the Executive should give the go-ahead so that it is clear that the person being covered is not a self-publicist.	4/12/2021 1:48 PM
5	Not at this time! Being a young women, I find social media to be a key to communicating with people or all ages! I only really know about our Facebook group! But being a younger neighbour, I would like to Enhance other platforms that are more relatable to our age group	4/11/2021 5:21 PM
6	No! Love everything you're doing! Thanks for making the community that much closer!	4/11/2021 10:30 AM
7	Not at this time but feel you are approachable if any concerns. Tks	4/10/2021 9:21 PM
8	No	4/9/2021 2:20 PM
9	no I think it is excellent	4/9/2021 12:08 PM
10	A generic poster at stores and parks giving links to messaging.	4/9/2021 11:25 AM
11	no	4/8/2021 10:08 PM
12	Very well presented and informative. Great when people recommend tradesmen.	4/8/2021 8:29 PM
13	I wonder if we rely on the internet too much. The occasional paper flyer or newsletter might be a worthwhile investment for newcomers or people who just don't know. I was shocked when I found out that nobody in Creekside or Stonehedge seemed to know there was a CBLCA web site and that even the politically involved people seemed not to know their streets belonged to CBLCA. I don't think we should assume everyone knows. Maybe, once and a while, we need to remind everybody that they belong, there are advantages, , it costs nothing, and that they can get involved and make a difference.	4/8/2021 8:24 PM
14	No	4/8/2021 4:03 PM
15	Add a Dad joke to each e-newsletter	4/8/2021 3:12 PM
16	Keep up the great work! We live in such a great city and great community. There seems to be a lot of changeover in the 'hood, is there a formal 'welcome' sent to the newbies?	4/8/2021 1:41 PM
17	Would be great to use social media more - maybe a public Facebook page for the association with information that can be shared in community groups	4/8/2021 1:34 PM
18	No.	4/8/2021 12:18 PM
19	Keep up the good work	4/8/2021 11:21 AM
20	More information on community profiles of people with business and trade skills	4/8/2021 10:33 AM
21	Need to assemble a list of local businesses with their contacts so that we could "go local" when buying products/services.	4/8/2021 8:51 AM

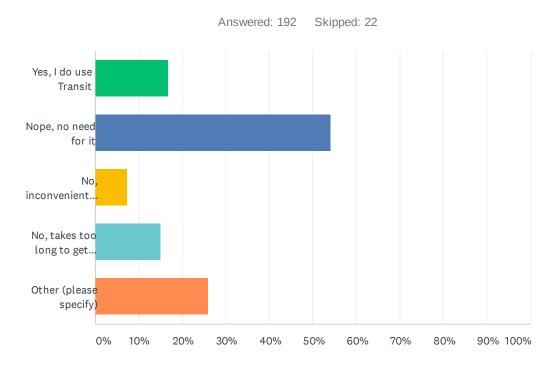
	CBLCA Community Survey	SurveyMonkey
22	Traditionally meetings have been held on nights that I am not available. It would be nice to record them and make them available to view at a later time (possibly password protected if required)	4/8/2021 8:06 AM
23	email is key for me	4/8/2021 7:38 AM
24	Please resurrect the printed flyer so I can post it on my fridge because I don't read email, sorry because who's got the time. Suggestion, put a few column-inches of story with a read more here link to save space on the page and I'd be more likely to click the link and open up the newsletter but a printed flyer with concerns of the month are more likely to reach me, thanks	4/8/2021 6:48 AM
25	no thanks	4/8/2021 5:58 AM
26	Perhaps links to police reports	4/8/2021 5:37 AM
27	Would love newsletters/announcements posted at mailboxes. Don't really notice community road signs, but think this would be a good idea if noticeable	4/7/2021 9:55 PM
28	No	4/7/2021 9:53 PM
29	I haven't seen any road signs in the last while. It's possible I haven't seen them because I'm not going out much and because there are less events.	4/7/2021 9:15 PM
30	Thank you for all that you do on behalf of our community. Your presence and efforts bring folk closer together.	4/7/2021 8:29 PM
31	Aware that there isn't currently a communications coordinator - such an important yet important role. Wondering about marketing it as an opportunity for young adults who wish to enhance relevant studies (practicum or volunteer hours) or support their early career launch. Maybe a local business would be willing to sponsor the position.	4/7/2021 8:26 PM
32	No, but I do thank you all for your enthusiasm and commitment to this very valuable resource for the community. And for your measured, as far as I can see, response to issues. It is important to stand up for CBL but not be so aggressive and obnoxious that the "Powers that be" (Local government) don't want to deal with us and brush us aside.	4/7/2021 8:23 PM
33	No	4/7/2021 8:17 PM
34	Keep up the great work.	4/7/2021 8:16 PM
35	Awesome communication	4/7/2021 8:16 PM
36	Not in the time being	4/7/2021 8:04 PM
37	Keep up the great job you are doing.	4/7/2021 8:02 PM
38	I have not been off my property in more than a year. Other than Facebook and sounds from Maki Park I have no clues beyond what my help thinks to tell me.	4/7/2021 7:43 PM
39	The association is better than most similar groups at keeping in touch.	4/7/2021 7:30 PM
40	I still think there are some members who do not have email, paper copies should be available	4/7/2021 6:45 PM
41	Not at this time	4/7/2021 6:44 PM
42	No	4/7/2021 6:39 PM
43	The website isn't on my radar. Just thought I'd mention it.	4/7/2021 6:25 PM
44	Would like to see some form foe selling or giving away stuff	4/7/2021 6:22 PM
45	No	4/7/2021 6:20 PM
46	You're doing a wonderful job	4/7/2021 6:15 PM
47	XXXX	3/28/2021 8:58 PM

### Q12 Overall, would you agree that the TTIC has done a good job representing the community and are you satisfied with the committee's efforts?



ANSWER CHOICES	RESPONSES	
Very satisfied	39.18%	76
Satisfied	43.30%	84
Neither satisfied nor dissatisfied	13.92%	27
Dissatisfied	3.09%	6
Very dissatisfied	0.52%	1
TOTAL	1	194

### Q13 Do you use public transit? If not, why? (You may select multiple responses.)



ANSWER CHOICES	RESPONSES	
Yes, I do use Transit	16.67%	32
Nope, no need for it	54.17%	104
No, inconvenient bus schedule	7.29%	14
No, takes too long to get anywhere	15.10%	29
Other (please specify)	26.04%	50
Total Respondents: 192		

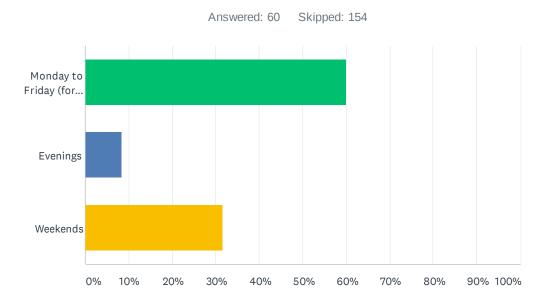
#	OTHER (PLEASE SPECIFY)	DATE
1	Sometimes	4/17/2021 9:43 AM
2	Not during pandemic but normally yes	4/16/2021 9:29 AM
3	No need YET	4/16/2021 8:46 AM
4	not now with covid	4/15/2021 9:17 PM
5	My children used to before covid	4/15/2021 7:04 PM
6	drive	4/15/2021 7:03 PM
7	highly looking forward to the Light Rail - I cringe at how our community sometimes appears as anti-LRT	4/15/2021 9:13 AM
8	When I was working, I used public transit all the time; Now that I am retired, don't go out much, however my son uses it to get to work and school.	4/13/2021 2:36 PM
9	We are both healthy 73 year olds, w a good-running car, and lots of support should we need it at this time. But, having good and available public transport is important for those who need	4/13/2021 9:19 AM

and use it.

	and use it.	
10	It takes too long to connect outside of the community outside of traditional commute times of start/end of the work day.	4/11/2021 7:36 AM
11	Currently have car but know I will need it later in life	4/10/2021 9:21 PM
12	Need vehicle for work	4/10/2021 8:21 PM
13	Usually in non covid times	4/10/2021 10:08 AM
14	Retired, no need.	4/9/2021 7:18 PM
15	Para Transpo	4/9/2021 12:17 PM
16	Do not have reasons to go down town	4/8/2021 10:13 PM
17	my adult children use it	4/8/2021 10:11 PM
18	I used buses when I was working downtown, but I can't use the train because I can't get a seat. The bus is inconvenient for shopping in Bells Corners or Kanata or for getting to a swimming pool or the library.	4/8/2021 8:37 PM
19	Car	4/8/2021 8:30 PM
20	Work out of city limits	4/8/2021 4:04 PM
21	my job as a Realtor requires my car	4/8/2021 3:32 PM
22	New to the area. I would use it, but don't really go anywhere (including work) due to COVID right now	4/8/2021 3:20 PM
23	still interested as I will use it eventually- when my licence gets revoked as an oldie	4/8/2021 1:43 PM
24	Although I do not need it now, I can see there are situations I need.	4/8/2021 12:20 PM
25	car is more convenient	4/8/2021 9:33 AM
26	I drive to work	4/8/2021 8:09 AM
27	I don't think it's safe during the pandemic	4/8/2021 8:09 AM
28	retired, have a vehicle, but would use the bus if I had to go downtown	4/8/2021 7:58 AM
29	Work in south Barrhaven. Not convenient.	4/8/2021 7:36 AM
30	With Covid I don't - hope to one day soon.	4/8/2021 6:00 AM
31	Now working from home and when pandemic over will be using it more for work.	4/8/2021 5:39 AM
32	In non-covid times	4/7/2021 9:55 PM
33	Work at home now, use and frequency of transit may change going forward	4/7/2021 9:53 PM
34	Not during pandemic	4/7/2021 9:26 PM
35	Age and mobility considerations. Did use it when I worked downtown	4/7/2021 8:42 PM
36	I work out of town	4/7/2021 8:39 PM
37	don't walk well so getting to and from a bus stop is not an option.	4/7/2021 8:35 PM
38	We have cars. Our kids used the bus to get to Bell High school pre Covid.	4/7/2021 8:31 PM
39	the new presto card system is a disincentive for me as a rare user	4/7/2021 8:30 PM
40	I used to when I was in university but now it's much faster for me to drive or run to my job	4/7/2021 8:18 PM
41	Health reasons prohibits using.	4/7/2021 8:17 PM
42	My health won't allow me to.	4/7/2021 8:04 PM
43	2 of my help must use it. Insanely inefficent routes and inconvenient schedule.	4/7/2021 7:43 PM
44	I mostly bike but sometimes use my car.	4/7/2021 7:39 PM

C	BLCA Community Survey	SurveyMonkey	
45	One the train is out here we expect to start using it whenever we go downtown.	4/7/2021 7:34 PM	
46	Very occasionally for special events	4/7/2021 7:20 PM	
47	I use my car	4/7/2021 6:45 PM	
48	I did regularly when a student, not lately	4/7/2021 6:41 PM	
49	Only to go to football games.	4/7/2021 6:29 PM	
50	Not using it currently because I'm working at home	4/7/2021 6:16 PM	

#### Q14 If you use public transit, when do you use it (in normal non-COVID times)?



ANSWER CHOICES	RESPONSES	
Monday to Friday (for work)	60.00%	6
Evenings	8.33%	5
Weekends	31.67%	.9
TOTAL	6	0

### Q15 Other than keeping a watchful eye on developments in and around the community, what other issues would you like TTIC to examine?

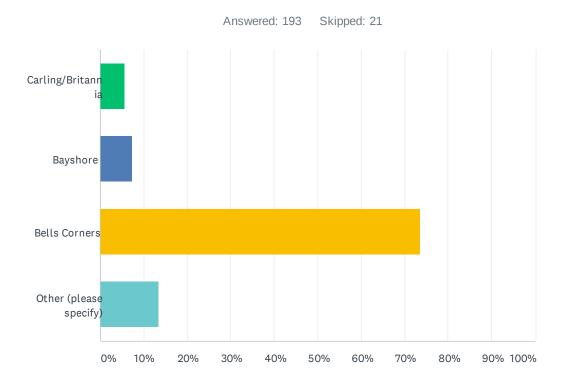
Answered: 50 Skipped: 164

#	RESPONSES	DATE
1	As the CBL community as a whole has not been involved, informed or allowed to debate the decisions that TTIC members have made in private, the community is not involved in the decisions of TTIC. TTIC should meet at least 3 times a year with the CBL community for discussions (not presentations) with residents about the issues that are currently being discussed in private by TTIC members.	4/17/2021 10:52 AM
2	Park updates	4/16/2021 9:29 AM
3	Updates on reported criminal activity (ie. break ins, vandalism, etc). Just to keep the community aware of activities close to our homes.	4/16/2021 9:29 AM
4	Can't think of anything right now	4/15/2021 9:00 PM
5	n/a	4/15/2021 7:03 PM
6	More information on projects for surrounding communities near us - Bells Corners specifically would be nice to hear about, as it is critical to so many of us.	4/15/2021 9:13 AM
7	1. Will Corkstown remain two-way traffic east of the Moodie LRT station? 2. Empty buses - cost - COVID situation - what to do about it?	4/14/2021 5:47 PM
8	TTIC has done an exceptional job so far. Alertness to potential issues is important to maintain.	4/12/2021 1:51 PM
9	Paving/improving of pathway from Solva Drive to Moodie to allow for strollers/bikes to allow improved access to trail system.	4/12/2021 10:49 AM
10	The lack of noise barriers around highway and new station. We need to know if there is a plan to improve the highway and nee station noise that is present. With our rising house prices, we still have quiet the constant sound coming across to all the backyards on Cleadon drive, as I am sure others. The highway barrier should be extended and there should be a noise mitigation policy to improve on the problems of noise that happened in westboro	4/12/2021 9:34 AM
11	Na	4/11/2021 5:22 PM
12	developments long carling and near moodie station when it is open	4/11/2021 10:39 AM
13	Cycling infrastructure and connections to Bells corners and bell high school	4/10/2021 8:30 PM
14	Control vibrations caused by bus traffic on Crystal Beach Drive.	4/9/2021 7:18 PM
15	speeding on Corkstown Road. This continues to be a problem.	4/9/2021 12:49 PM
16	Traffic calming measures on Crystal Beach Drive. High numbers of trucks, buses and cars constantly. The speeds we observe increase the noise level and put the pedestrians, bikes, etc. at risk.	4/9/2021 12:17 PM
17	Safety issues on streets and crossing major roads	4/9/2021 11:27 AM
18	Overhead shelter bicycle parking areas at bus and/or LRT stations.	4/9/2021 8:26 AM
19	The lack of water in the wet lans on the west side of Moodie drive north of Corktown	4/8/2021 10:13 PM
20	We should follow up with OC Transpo about our request to have bus stops on Holly Acres Road. Very concerned that we will be flooded with unplanned and inappropriate density, that the Official Plan for this neighbourhood will not be followed. Concerned that residents will be complacent because they think they will get a 15-minute neighbourhood. There is no plan for a 15-minute neighbourhood. There is, however, great eagerness for rental towers all over the city, even more on the part of the councillors than the planners. Our neighbourhood could get the disadvantages of density without the advantages almost overnight.	4/8/2021 8:37 PM

21	Pathway connections, especially with light rail coming. A sidewalk placed along Carling south side from Ullswater to Moodie, lots of foot traffic from DND	4/8/2021 4:24 PM
22	Bicycle initiatives	4/8/2021 4:11 PM
23	Traffic calming measures	4/8/2021 1:54 PM
24	info pertaining to bike paths and groomed snow trails?	4/8/2021 1:43 PM
25	Environmental impacts - especially on wildlife. With all the development wildlife corridors are being eliminated and we will see an increase in collisions. What plans are there for a wildlife bridge or corridor?	4/8/2021 11:24 AM
26	Security (break ins thefts)	4/8/2021 10:35 AM
27	effects of transit expansion on neighbourhood quality of life. E.g. noise and light pollution, industrial waste, encroaching on green spaces, safety, etc.	4/8/2021 10:11 AM
28	Ensuring community members can easily enter and exit Crystal Beach without unnecessary restrictions, removing speed pylons in the middle of Corkstown, restricting parking to one side of the road only on small streets like Burnbrook Crescent near Lakeview school (we often have difficulty getting to our houses at school start and end times) due to parked cars on both sides.	4/8/2021 9:57 AM
29	Investigate alternate traffic calming measures on Corkstown road. Current efforts not working to slow down traffic.	4/8/2021 8:57 AM
30	Light pollution in our community. Only the brightest stars are visible now unlike when I moved in, one could easily see The Milky Way and gazillions of stars in our celestial ceiling	4/8/2021 6:50 AM
31	Think they are doing a great job. My only other interest is in bike paths and safety.	4/8/2021 5:39 AM
32	Potential impacts of the LRT Construction on the DND wetlands	4/8/2021 12:48 AM
33	More sidewalks in neighbourhoods	4/7/2021 9:56 PM
34	Coach houses	4/7/2021 9:55 PM
35	Fora for sales, exchange, recycling of materials, services from community members	4/7/2021 9:53 PM
36	You do a great job. Thank you.	4/7/2021 8:31 PM
37	nature/NCC preservation (already doing this as needed). Frankly, the committee's plate is rather full at this time. Could definitely use more members	4/7/2021 8:30 PM
38	It seems to be doing a good job of keeping us informed of issues.	4/7/2021 8:27 PM
39	Continue to advocate for multi use other for our community (especially to Bells corners) thank you so much for all your hard work!!	4/7/2021 8:18 PM
40	Resolution of issues.	4/7/2021 7:43 PM
41	active transportation connections to Bells Corners	4/7/2021 7:39 PM
42	Get rid of those deadly sticks in the middle of the road between the intersection of Crystal Beach Dr. and Corkstown, and the bike path entrance just west of it. Cars can't safely pass, and it's scary to turn left onto the bike path when there is a car anxious to pass right behind us when we are on our bikes.	4/7/2021 7:34 PM
43	No opinion	4/7/2021 7:26 PM
44	Lower speed limits in the community. Can we be one of those 30km/h neighbourhoods? Also the placement of the 60 km/h sign on corkstown right before the crosswalk seems wrong. Could we ask to move it to after the crosswalk?	4/7/2021 7:20 PM
45	Other environment concerns like the "Notice of public hearing for nuclear facility in Kanata"	4/7/2021 6:50 PM
46	Not sure	4/7/2021 6:46 PM
47	Local wildlife information/education.	4/7/2021 6:43 PM
48	Keeping building at no more than 3 stories	4/7/2021 6:24 PM
49	Extending pool hours and season length	4/7/2021 6:23 PM

Noise levels are increasing especially around Cleadon Drive with construction 4/7/2021 6:16 PM

### Q16 What is your main local commercial/business area (where do you shop the most)?



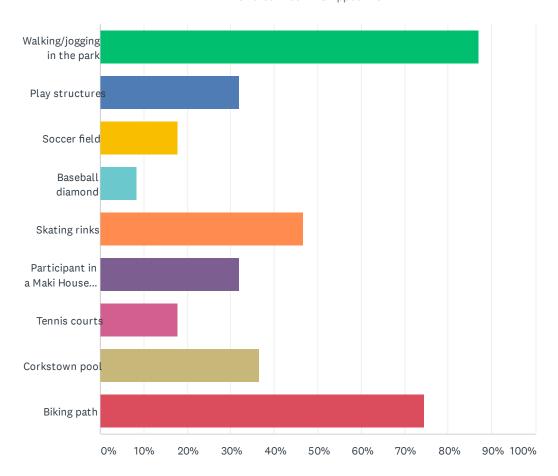
ANSWER CHOICES	RESPONSES	
Carling/Britannia	5.70%	11
Bayshore	7.25%	14
Bells Corners	73.58%	142
Other (please specify)	13.47%	26
TOTAL	1	193

College Square and Barrhaven, due to the stores that we frequent For engagement with smaller businesses, we use Bells Corners  kanata  4/15/2021 9:13 AM  kanata  4/11/2021 10:39 AM  Kanata  4/8/2021 10:13 PM  All three plus Kanata  4/8/2021 10:11 PM  Produce Depot on Carling, Metro & Freshco in Bells Corners, Bakery in Kanata, Carp Farmers Market, Shouldices, occasionally at the Farm Boys in Britannia and Kanata, sometimes Parkdale market  Everywhere - depends on what I need  4/8/2021 7:26 PM  kanata and Bells Corners, Bayshore and Kanata  4/8/2021 10:35 AM	#	OTHER (PLEASE SPECIFY)	DATE
smaller businesses, we use Bells Corners  kanata 4/11/2021 10:39 AM  Kanata 4/8/2021 10:13 PM  All three plus Kanata 4/8/2021 10:11 PM  Produce Depot on Carling, Metro & Freshco in Bells Corners, Bakery in Kanata, Carp Farmers Market, Shouldices, occasionally at the Farm Boys in Britannia and Kanata, sometimes Parkdale market  Everywhere - depends on what I need 4/8/2021 7:26 PM  combination of Bells Corners, Bayshore and Kanata 4/8/2021 3:32 PM	1	Kanata	4/15/2021 8:53 PM
4 Kanata 4/8/2021 10:13 PM  5 All three plus Kanata 4/8/2021 10:11 PM  6 Produce Depot on Carling, Metro & Freshco in Bells Corners, Bakery in Kanata, Carp Farmers Market, Shouldices, occasionally at the Farm Boys in Britannia and Kanata, sometimes Parkdale market  7 Everywhere - depends on what I need 4/8/2021 7:26 PM  8 combination of Bells Corners, Bayshore and Kanata 4/8/2021 3:32 PM	2		4/15/2021 9:13 AM
All three plus Kanata 4/8/2021 10:11 PM  Produce Depot on Carling, Metro & Freshco in Bells Corners, Bakery in Kanata, Carp Farmers Market, Shouldices, occasionally at the Farm Boys in Britannia and Kanata, sometimes Parkdale market  Everywhere - depends on what I need 4/8/2021 7:26 PM  combination of Bells Corners, Bayshore and Kanata 4/8/2021 3:32 PM	3	kanata	4/11/2021 10:39 AM
Produce Depot on Carling, Metro & Freshco in Bells Corners, Bakery in Kanata, Carp Farmers Market, Shouldices, occasionally at the Farm Boys in Britannia and Kanata, sometimes Parkdale market  Everywhere - depends on what I need  combination of Bells Corners, Bayshore and Kanata  4/8/2021 3:32 PM	4	Kanata	4/8/2021 10:13 PM
Market, Shouldices, occasionally at the Farm Boys in Britannia and Kanata, sometimes Parkdale market  Feverywhere - depends on what I need  combination of Bells Corners, Bayshore and Kanata  4/8/2021 3:32 PM	5	All three plus Kanata	4/8/2021 10:11 PM
8 combination of Bells Corners, Bayshore and Kanata 4/8/2021 3:32 PM	6	Market, Shouldices, occasionally at the Farm Boys in Britannia and Kanata, sometimes	4/8/2021 8:37 PM
	7	Everywhere - depends on what I need	4/8/2021 7:26 PM
9 Kanata and Bells Corners sometimes 4/8/2021 10:35 AM	8	combination of Bells Corners, Bayshore and Kanata	4/8/2021 3:32 PM
	9	Kanata and Bells Corners sometimes	4/8/2021 10:35 AM

(	CBLCA Community Survey	SurveyMonkey
10	Kanata, for big box, Bells Corners for groceries, Bayshore for mall shopping	4/8/2021 9:57 AM
11	Bells Corners and Kanata Centrum	4/8/2021 8:57 AM
12	Kanata	4/8/2021 12:48 AM
13	Kanata	4/7/2021 9:56 PM
14	Kanata	4/7/2021 9:55 PM
15	Kanata	4/7/2021 8:39 PM
16	I go to BC for groceries but Bayshore SC for other shopping and Carling/Britannia (actually Bayshore I guess as it is called the Carling/Bayshore branch) is where my pharmacy is.	4/7/2021 8:27 PM
17	Kanata superstore and bayshore	4/7/2021 8:18 PM
18	online and Ralphs	4/7/2021 7:43 PM
19	equal split between Bayshore and Bells Corners.	4/7/2021 7:34 PM
20	Lakeview	4/7/2021 7:22 PM
21	Kanata	4/7/2021 6:51 PM
22	Kanata	4/7/2021 6:50 PM
23	all 3	4/7/2021 6:48 PM
24	Kanata area	4/7/2021 6:47 PM
25	All areas from Westboro to Bells Corners	4/7/2021 6:23 PM
26	Kanata	4/7/2021 6:08 PM

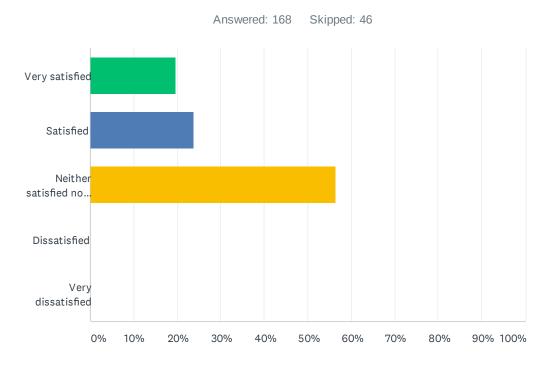
#### Q17 Which park services do you use? Check all that apply.





ANSWER CHOICES	RESPONSES	
Walking/jogging in the park	86.98%	147
Play structures	31.95%	54
Soccer field	17.75%	30
Baseball diamond	8.28%	14
Skating rinks	46.75%	79
Participant in a Maki House group (pre-Covid)	31.95%	54
Tennis courts	17.75%	30
Corkstown pool	36.69%	62
Biking path	74.56%	126
Total Respondents: 169		

## Q18 The CBLCA has offered virtual events over the past year such as Wheel Week (June 2020) and Winter Carnival (January 2021). How satisfied are you with the efforts to provide virtual activities?



ANSWER CHOICES	RESPONSES	
Very satisfied	19.64%	33
Satisfied	23.81%	40
Neither satisfied nor dissatisfied	56.55%	95
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL	16	86

#### Q19 Do you have suggestions for virtual community events that you would like to see offered?

Answered: 42 Skipped: 172

#	RESPONSES	DATE
1	Lakeview residents apparently had about 50 people on line for a virtual meeting to discuss problems with Lakeview's ditches. The result is that more virtual meetings are needed either for discussing problems or for having fun (games, outdoor fun searches, community historic facts, successful special events that were held by residents within Covid rules, etc) Serious virtual discussions and virtually working together just for fun are a great ways to get local residents included and active in the community association.	4/17/2021 11:25 AM
2	French online conversation group. Outdoor groups for kids like taekwondo outdoors.	4/16/2021 9:32 AM
3	Can't think of anything	4/15/2021 9:11 PM
4	No interested in virtual stuff - but loved the community activities such as find $\#$ x throughout the community. It might be fund to do a self guided scavenger hunt or geocaching. Stuff that gets us outside.	4/15/2021 8:43 PM
5	no	4/15/2021 7:04 PM
6	Trivia!	4/14/2021 10:12 PM
7	Meeting on Villa Lucia development	4/14/2021 5:49 PM
8	The Friendship Club is an interesting experiment. It is small but has potential to attract far more.	4/12/2021 2:00 PM
9	Not at this time	4/11/2021 5:24 PM
10	Yoga in the park?	4/11/2021 10:36 AM
11	These activities can be adapted to virtual- some easier than others. [ ] More stuff by the water (dick bell park) Cardboard boat regatta, polar bear (dip challenge), potluck picnic, [ ] Market (sell or trade your wares), kids and local businesses can be involved [ ] Porch concerts [ ] Geo Cache (orienteering) [ ] Softball tournament [ ] Bake or cook off [ ] Food truck event (everyone eats out by corsktown pool) monthly? [ ] Local artist -paint night type events [ ] Fitbit or other fitness challenge (each season) can even challenge all community members to complete a specific 1k, 2.5k, 5k, or 10k route in the community (give them specific check points and maybe interesting info about each one. [ ] Poker Run (52 families and 5 checkpoints) [ ] E-gaming events (for the local gamers) [ ] Fashion show (any designers around) [ ] Wednesday noon hour yoga in the park for all ages. [ ] Treasure hunts! [ ] Movie nights [ ] Fishing tournaments [ ] Regular (monthly or every 3months) online auctions (items or services from people and businesses in community) half money goes to a charity, other half to a charity (new charity each month) [ ] Monthly DJ in the park (tennis court area) [ ] Not an event but can connect us: Let's all learn a dance to a song. Videos submitted for mash up. Can ask local youth to lead the dance coordination. I have decent editing knowledge and software (someone may be a pro). [ ] Street hockey games [ ] Paddle board (clean up water) [ ] Trivia - online Kahoots (I have access to a full Kahoot360 account at work) [ ] Gardening workshop (partner with Maple Hill or other local farm). Showcase local gardens. How do they get those giant sunflowers? Can I grow big pumpkins?	4/11/2021 8:55 AM
12	Virtual concerts with residents who play and kids from the local schools.	4/10/2021 8:31 PM
13	No	4/9/2021 3:31 PM
14	no	4/9/2021 12:20 PM
15	Perhaps a bi-weekly open zoom meeting for any/all questions and issues, with at least two members of executive. Maybe done at beginning or end of an executive only zoom meeting? with a telephone option?	4/9/2021 11:34 AM

	CBLCA Community Survey	SurveyMonkey
16	Keep up the good work and creativity to provide some fun and community spirit during the pandemic!!	4/9/2021 8:30 AM
17	no	4/8/2021 10:13 PM
18	No	4/8/2021 8:32 PM
19	A game or music trivia nite.	4/8/2021 3:15 PM
20	unfortunately, I'm old school and just not into virtual events	4/8/2021 1:45 PM
21	Is there a Covid safe alternative to the CBCL Community Garage Sale? We really missed it last year ②	4/8/2021 11:27 AM
22	facilitate exchange/disposal of things within the community. E.g have a bookcase, looking for a desk	4/8/2021 7:44 AM
23	Nature night with a local expert	4/8/2021 12:50 AM
24	No	4/7/2021 9:57 PM
25	Perhaps outdoor fitness classes once covid permits	4/7/2021 9:57 PM
26	I'm honestly exhausted with virtual events. I understand that it's a way for people to interact/feel engaged with the community and am fully supportive if that's something others are interested in, but it isn't something I'm likely to become involved with.	4/7/2021 9:21 PM
27	no	4/7/2021 8:37 PM
28	No, sorry,no ideas.	4/7/2021 8:29 PM
29	Virtual trivia nights might be fun. We've had them with friends and have enjoyed them. There was also a scavenger hunt put on by Steve at the beginning of the pandemic which was an awesome family event.	4/7/2021 8:23 PM
30	Promote teen summer business ventures helping seniors with lawn and garden care.	4/7/2021 8:21 PM
31	Not interested.	4/7/2021 8:18 PM
32	KMs ridden/walked/run challenge?	4/7/2021 7:56 PM
33	Maybe community Zooms just to socialize? Especially useful for people who can't get out much and seniors. I've been involved in this through the PQCHC.	4/7/2021 7:45 PM
34	Nah, might as well just wait for real stuff to start up again.	4/7/2021 7:36 PM
35	Microgreens	4/7/2021 7:28 PM
36	Trivia	4/7/2021 7:22 PM
37	Not interested in anything virtual except a meeting (if I had a need)	4/7/2021 7:06 PM
38	I appreciate the effort. If I come up with a good idea, I'll email parks and rec. I liked the photo contest, maybe local wildlife, flowers/fauna	4/7/2021 6:49 PM
39	Not now	4/7/2021 6:47 PM
40	No more virtual but a big party once Covid is under control	4/7/2021 6:26 PM
41	Garden tour - not virtual but could be set up for distance and safety. Also I love the community give away days	4/7/2021 6:17 PM
42	Scavenger hunt	4/7/2021 6:15 PM

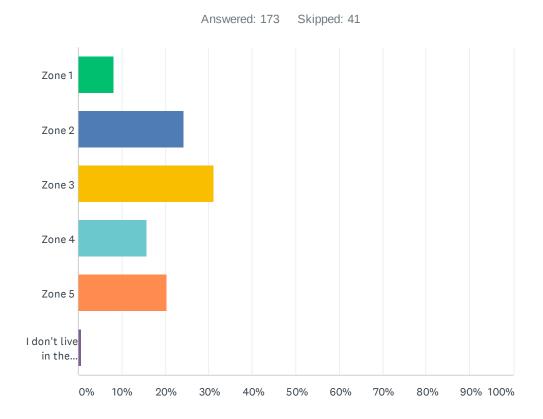
## Q20 When it is deemed safe to run Parks and Rec programs and community events in the future, do you have suggestions for programs and/or events that you would like to see offered?

Answered: 54 Skipped: 160

#	RESPONSES	DATE
1	To start, many small events are better than a few large events to encourage our community to participate in community get-togethers ie: races / hunts / hand made derbies / contests / art / sport sales / what-not sales / talent contests, etc. etc.	4/17/2021 11:25 AM
2	Buy nothing event Outdoor fitness for adults and kids	4/16/2021 9:32 AM
3	Soccer, t/ball, community Highland games, Canada day celebrations, art classes, kids biking clubs,	4/15/2021 9:11 PM
4	Drive in (lawn in) at Maki. Fireworks on Canada Day at Maki.	4/15/2021 8:43 PM
5	See my comment on adult exercise stations in our parks	4/15/2021 7:54 PM
6	no	4/15/2021 7:04 PM
7	Kids sports	4/14/2021 10:12 PM
8	New yoga teacher - flow class	4/14/2021 5:49 PM
9	A summer fun day akin to he winter carnival	4/13/2021 2:39 PM
10	I am satisfied with the level of existing services. Tennis court deterioration is a problem in that break-up of the courts would signal the end of the club. THe club Executive is endeavouring to deal with that in communication with the City of Ottawa and Councillor Theresa Kavanagh	4/12/2021 2:00 PM
11	Martial arts, self defence	4/12/2021 9:35 AM
12	Na	4/11/2021 5:24 PM
13	Yoga in the park, running and/or walking team, bicycle team, etc?	4/11/2021 10:36 AM
14	All of my comments above are also relevant here	4/11/2021 8:55 AM
15	The bathrooms at Maki House need to be opened again.	4/11/2021 7:37 AM
16	Pickleball	4/10/2021 9:22 PM
17	Can we get access to the beach Vball court outside of Corkstown pool hours? Adult drop in volleyball. Adult softball tournament or weekly game. Adult pick up hockey and 4 on 4 tourneys	4/10/2021 10:11 AM
18	No	4/9/2021 3:31 PM
19	No	4/9/2021 2:23 PM
20	No	4/9/2021 12:20 PM
21	In 2019 we tried to start a "Crystal Beach Cafe"? for sharing local music performers either indoors or outdoors -which never came to fruition due to covid. something informal. Format tbd.	4/9/2021 11:34 AM
22	no	4/8/2021 10:13 PM
23	No	4/8/2021 8:32 PM
24	Continue with the regular course offerings! They are perfect.	4/8/2021 4:26 PM
25	Programs for seniors	4/8/2021 4:13 PM
26	I hope you will run Wheel Day again, as well as the Spring/Fall street parties.	4/8/2021 2:14 PM

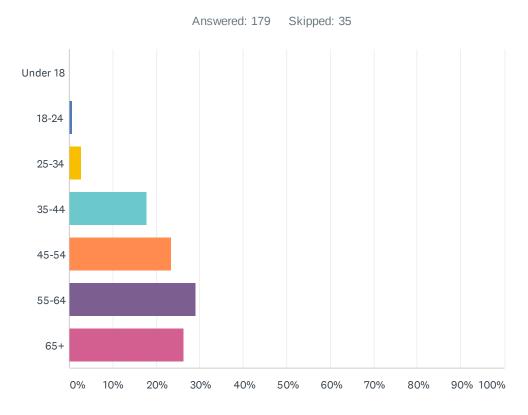
27	Softball for adults	4/8/2021 1:56 PM
28	guided tour with an expert on local geology/vegetation/wild life	4/8/2021 1:45 PM
29	Sports for kids!	4/8/2021 1:37 PM
30	Yoga and pilates at Maki	4/8/2021 9:25 AM
31	Seniors pickle ball league	4/8/2021 9:02 AM
32	Animal rescue centre presentations	4/8/2021 12:50 AM
33	Kids fun run.	4/7/2021 10:07 PM
34	No	4/7/2021 9:57 PM
35	Outdoor fitness classes, tennis clinics, community family 5km	4/7/2021 9:57 PM
36	yoga, meditation, zumba dancing, book club	4/7/2021 9:21 PM
37	I do not.	4/7/2021 9:21 PM
38	no	4/7/2021 8:37 PM
39	Community 3 on 3 basketball tournament. 6 on 6 or 5 on 5 small goals soccer tournament for ages 15 and up. May create a bit of cross generational activity, healthy competition and fun.	4/7/2021 8:35 PM
40	No	4/7/2021 8:29 PM
41	I'd like to continue running soccer, Tball and ultimate for our kiddos and would love to expand it to include basketball (at maki as a dream :) or at Lakeview). I'd also like to start up girls fitness and perhaps expand it to other fitness clubs	4/7/2021 8:23 PM
42	I might suggest events when Covid is over	4/7/2021 8:11 PM
43	Community garden? Adult sports league?	4/7/2021 7:56 PM
44	No	4/7/2021 7:28 PM
45	Kids sports	4/7/2021 7:22 PM
46	Adult pickup sports. Kids programs and pickup sports.	4/7/2021 7:06 PM
47	Soccer or baseball for young kids 6 years	4/7/2021 6:53 PM
48	Make AHP a place to have more activities like concert etc. Keep going with cross country skiing	4/7/2021 6:52 PM
49	Organized sports programs for kids in the community.	4/7/2021 6:51 PM
50	Not right now	4/7/2021 6:47 PM
51	Events for kids who aren't very athletic, family fitness	4/7/2021 6:47 PM
52	Euchre, bingo Tia chi	4/7/2021 6:46 PM
53	Pickle ball	4/7/2021 6:25 PM
54	Tball, softball, bike riding safety lessons	4/7/2021 6:15 PM

#### Q21 What Zone do you live in? Click here for the map



ANSWER CHOICES	RESPONSES	
Zone 1	8.09%	14
Zone 2	24.28%	42
Zone 3	31.21%	54
Zone 4	15.61%	27
Zone 5	20.23%	35
I don't live in the community (just like answering surveys)	0.58%	1
TOTAL		173

#### Q22 What age group are you in?



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.56%	1
25-34	2.79%	5
35-44	17.88%	32
45-54	23.46%	42
55-64	29.05%	52
65+	26.26%	47
TOTAL		179